



# Mobile Manager®

Mobile Manager is our online management portal for ordering and managing global estates of mobile broadband SIMs, eSIMs, M2M/IoT SIMs and voice and data SIMs. Our white label portal communicates directly with multiple mobile networks.

## Manage your estate

Mobile Manager gives you full visibility over your estate of SIMs. You can manage activations, SIM swaps, bars, tariff changes, bolt-ons and ceases in real-time. In the portal you can run usage reports, set up alerts and opt-into auto-bolt-ons to mitigate the risk of data overages. Resellers have the option of giving customers access to the platform to view their own SIMs.

## Reporting

You can run reports by date, customer and SIM status. You can search by mobile numbers and apply SIM filters. These reports show the state of the SIM, their ID, mobile number, usage, location, last CDR, tariff and allowance. Regular allowance reports are easy to set up and can be used with alerts.

## Bolt-ons

Resellers have access to multiple types of bolt-ons; data, voice and SMS. Partners can opt-in to auto bolt-ons and Mobile Manager will add the appropriate bolt-ons automatically.

## L2TP

ISPs have used wholesale L2TP since the launch of ADSL broadband in the UK. Due to overwhelming demand, wholesale mobile access from our SIMs is now available via L2TP.

## Private APN

Private APN enables resellers to set up private 4G networks. This solution is perfect for those customers who require enhanced security, as their traffic bypasses the public 4G internet (internet breakout with Cloudflare DDOS protection is also available). It is also designed for customers that need remote access to 4G devices and want to avoid using static IP SIMs. The customer is in control of the mobile data traffic, facilitating bespoke routing, content filtering and ISP backup. Jola Private APN has no set-up charge and low monthly fees. It is quick to set up on Mobile Manager, can be used with SIMs located across the globe and is managed in real-time.

## Contact us

For further information  
call us on 0115 822 5000  
email [sales@jola.co.uk](mailto:sales@jola.co.uk)  
or visit [www.jola.co.uk](http://www.jola.co.uk)

## Auto-configured Intelligent 4G / 4G+ / 5G Routers

Jola offers a range of intelligent 4G / 4G+ / 5G routers which provide high-speed connectivity for M2M and IoT applications. They are all IoT gateways, with built-in intelligence. All our Robustel routers offer the option of a true, public fixed IP with any tariff. Our models are competitively priced and available to order via Mobile Manager. They are delivered to site with a Jola SIM and auto-configure when the customer powers them on. Custom configurations are also available.

## Data Pools

### Fixed Pools

If you know how much data you are using each month, you can order a Fixed Pool and select your monthly data allowance from 25GB to 10TB. There is no limit to the number of SIMs you can assign to your Fixed Pool and the size of the pool remains fixed for the whole month. Allowance SIMs and Sharer SIMs (no allowance) can be used in Fixed Pools.

### Buffer Pools

Buffer Pools operate at an account level and can reduce data overage charges significantly. You need a separate Buffer Pool for each carrier network.

### Aggregated Pools

An aggregated pool is made up of SIMs on the same tariff. The combined total data allowance of all the SIMs in an aggregated pool determine the size of the pool. As SIMs are activated and ceased the pool size grows or shrinks.

### Data Buckets

A Data Bucket is a pool of data which expires when the data is fully consumed or when it reaches its' 12-month expiry date – whichever- ever happens first. You need a separate bucket for each product type. Data Buckets are available in 1TB increments. Data Buckets can only be used with Sharer SIMs that have no per-SIM allowance.

## Benefits

### Value for money

We offer a range of great value voice and data, mobile broadband, multi-network, fixed IP, L2TP, eSIM, M2M and IoT SIMs, managed by our Mobile Manager portal.

### Easy management portal

We have years of experience creating management portals for the IT and telecommunications channel. We have designed our portal to specifically meet the needs of the channel, including those that deliver solutions internationally and those that need to manage large estates of SIMs.

### Avoid bill shock

Mobile Manager allows you to log in and add bolt-ons at any time during the month. By setting up alerts and adding relevant bolt-ons you can help to prevent your customers going over their data allowance avoiding expensive out-of-bundle charges.

### Clear and detailed billing

Our bills are clear and accurate and will be emailed to you in advance of you billing your customers.

### Jola

Jola is a channel-focussed mobile data provider with excellent sales and technical support.

Usage data is supplied on a best-efforts basis. Bolt-ons can be added anytime in the month up until 23:59 on the penultimate day. Overage are the liability of the reseller.

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