



JolaMobile International Zones

Valid from June 1st 2018 until further notice

Europe Zone 1:

Austria; Belgium; Bulgaria; Canary Islands; Croatia; Cyprus; Czech Republic; Denmark; Estonia; Finland; France; French territories; Germany; Gibraltar; Greece; Hungary; Iceland; Ireland; Italy (inc. Vatican City); Latvia; Liechtenstein; Lithuania; Luxembourg; Malta; Monaco; Netherlands; Norway; Poland; Portugal (inc. Madeira); Romania; Slovakia; Slovenia; Spain (inc. Balearic Islands); Sweden

Europe Zone 2:

Albania; Bosnia & Herzegovina; Channel Islands (inc. Guernsey, Jersey) & the Isle of Man; Faroe Islands, San Marino; Switzerland; Turkey

Roam Like Home:

From June 15th 2017, on tariffs that support roaming, there is no charge for consuming of your UK allowances when roaming in Europe Zone 1 and Europe Zone 2 subject to a fair usage policy. Any usage in excess of your UK allowance will be charged at our published out-of-bundle rates.

Fair use policy:

Inclusive roaming services on Jola's mobile tariffs have been built for business users who travel periodically, and not those who roam across foreign networks on a semi-permanent or permanent basis.

If a customer uses their mobile in destinations outside the UK that qualify for inclusive access to standard bundles (this includes those countries that qualify for daily roaming services such as World Traveller and/or legislation such as Roam Like At Home), for more than 50% of the time in any four-month rolling period, they can expect to receive a communication requesting a moderation of roaming services.

If a customer's usage continues to exceed 50% as described above over the two-week period following the first notification, Jola reserves the right to either charge customers for this excessive usage or bar roaming services. Customers will be notified before any action is taken.

Rest of World Zone 1:

Afghanistan, Albania, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Benin, Bermuda, [Bhutan](#), Bonaire, Botswana, Bosnia & Herzegovina, Brazil, British Virgin Islands, Brunei, [Burkina Faso](#), [Cameroon](#), Cambodia, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Democratic Republic of Congo, Peoples Republic of Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, [Korea](#), Kuwait, [Laos](#), Lesotho, [Macau](#), Macedonia, [Madagascar](#), Malaysia, Mexico, Moldova, Mongolia, [Morocco](#), Montenegro, Montserrat, Mozambique, [Myanmar](#), New Zealand, Nicaragua, Niger, Nigeria, [Oman](#), Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba (Netherland Antilles), Samoa Western, [Saudi Arabia](#), Serbia, [Seychelles](#), Singapore, Sint Eustatius (Netherland Antilles), Sint Maarten, Solomon Islands, South Africa, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Turks & Caicos Islands, Uganda, Ukraine, [United Arab Emirates](#), United States of America, Uruguay, US Virgin Islands, [Uzbekistan](#), Vanuatu, Venezuela, [Vietnam](#), Yemen, Zambia.

Rest of World Zone 2:

Algeria, American Samoa, Belarus, Bolivia, [Cape Verde](#), [Gambia](#), Guinea, Guinea-Bissau, Kyrgyzstan, Liberia, Malawi, Mauritania, Mauritius, Senegal, Sierra Leone, [Zimbabwe](#).

Rest of World Zone 3:

Andorra, Burundi, Libya, Mali, Namibia, Nepal, [Sao Tome and Principe](#), Tunisia.

Rest of World Zone 4:

Angola, Ascension Islands, Australian External Territories, Belize, Comoros, Cook Islands, Cuba, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Greenland, Kiribati, Lebanon, Maldives, Marshall Islands, Micronesia, Midway Island, Nauru, New Caledonia, Niue, Norfolk Island, North Mariana, Palau, Saint Helena, Somalia, St Pierre & Miquelon, Syria, Timor (East), Tokelau, Turkmenistan, Tuvalu, Wallis & Futuna.

Rest of World zone changes from June 1st 2018 are highlighted in blue.



Mobile Traveller:

Afghanistan, Albania, Andorra, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Bahrain, Barbados, Bangladesh, Bermuda, Bosnia and Herzegovina, Bonaire, Brazil, British Virgin Islands, Cambodia, Canada, Cayman Islands, Chile, China, Columbia, Costa Rica, Curacao, Democratic Republic of Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, Georgia, Ghana, Grenada, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Laos, Lesotho, Macau, Macedonia, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, New Zealand, Nicaragua, Oman, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, St. Kitts and Nevis, St. Lucia, St. Vincent, Samoa, Saudi Arabia, Serbia, Singapore, South Africa, South Korea, South Sudan, Sri Lanka, Suriname, Swaziland, Taiwan, Tanzania, Thailand, Tonga, Trinidad and Tobago, Turks and Caicos Islands, Ukraine, United Arab Emirates, Uruguay, USA, US Virgin Islands, Uzbekistan, Vanuatu, Vietnam.

Mobile Traveller countries added from June 1st 2018 are highlighted in blue.