

# Mobile Manager

Mobile Manager is our online management portal for ordering and managing estates of mobile data SIMs. This white label portal communicates directly with multiple mobile networks for adds, moves and changes and can be used by both resellers and their end users.

In the portal you can allocate data SIMs to your customers and manage activations. SIM swaps, bars, ceases, tariff changes and bolt-ons are all managed in real-time. On most SIMs you can apply overage protection or bar SIMs when they reach their limit to avoid the risk of bill shock from higher, out-of-bundle tariffs. You can run usage reports, set up alerts and auto-bars and opt-into auto bolt-ons.

## 30 Day Tariffs

Our 30 day tariffs are available on Vodafone, O2 or EE networks.

4G UK Data SIMs	4G UK Data bolt-ons
2GB	2GB (EE only)
5GB	3GB (Vodafone and O2 only)
10GB	5GB
20GB	10GB
100GB	20GB
200GB (EE only)	100GB

## 3 Month Tariffs

Our 3 month tariffs are available on the Vodafone network. Although committed to a 3 month contract you can move SIMs between customers.

4G UK Data SIMs	4G UK Data bolt-ons
100GB	3GB
200GB	5GB
	10GB
	20GB
	40GB
	100GB

## Fixed IP 4G UK Data SIMs

Our Fixed IP SIMs are available on the Vodafone network on either 30 day or 12 month contract terms and on the EE network on 12 month terms.

Fixed IP 4G UK Data SIMs	Fixed IP 4G UK Data SIM Bolt-ons
2GB	2GB SIM – 2GB bolt-on and above
5GB	5GB SIM – 5GB bolt-on and above
10GB	10GB SIM – 10GB bolt-on and above
20GB	20GB SIM – 40GB bolt-on and above
40GB	40GB SIM – 40GB bolt-on and above
100GB	100GB SIM – 40GB bolt-on and above

Additional charges apply for out-of-bundle data usage.

## Contact us

For further information  
call us on 0115 822 5000  
email [sales@jola.co.uk](mailto:sales@jola.co.uk)  
or visit [www.jola.co.uk](http://www.jola.co.uk)

## Fixed IP UK 4G data-only Failover SIMs

Our Fixed IP Failover SIMs are available on either Vodafone or EE networks on 12-month contracts. They are designed to be used as a backup for when primary services fail. Users pay a small monthly fee for the service and only pay for additional usage in the months in which they use it. The bolt-on selected is automatically triggered when the initial data allowance is exceeded.

SIMs will bar when total monthly allowance is reached, however SIMs can be unbarred and a higher bolt-on added. Please note that there can be a delay of up to 24hours on SIM bars for Vodafone SIMs so please choose your initial bolt-on carefully.

Initial Data Allowance	Bolt-on
1GB	39GB
1GB	99GB
1GB	199GB
1GB	299GB
1GB	399GB
1GB	499GB

Additional charges apply for out-of-bundle data usage.

## EE M2M Roaming SIMs

Our EE M2M roaming SIMs are designed for M2M applications that require the EE network in the UK, EU and USA. They offer exceptional reliability and coverage and are now easy to manage and inexpensive to buy.

Initial Data Allowance	Bolt-ons Available
500MB	500MB SIM – 2GB bolt-on and above
2GB	2GB SIM – 2GB bolt-on and above
5GB	5GB SIM – 5GB bolt-on and above
10GB	10GB SIM – 10GB bolt-on and above
20GB	20GB SIM – 20GB bolt-on and above
40GB	40GB SIM – 40GB bolt-on and above
100GB	100GB SIM – 100GB bolt-on and above

Additional charges apply for out-of-bundle data usage.

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## Multi-network EU Roaming SIMs

Our multi-network EU roaming SIMs are designed for applications where it is critical to have an internet connection available 24/7, even in situations where one or more mobile networks become unavailable. These SIM cards have no preferred network, therefore always connect to the strongest 4G signal whether at home or abroad. They offer exceptional reliability and coverage and are now easy to manage and inexpensive to buy. Packages also available with SMS enabled.

Initial Data Allowance	Bolt-ons Available
500MB	500MB SIM – 2GB bolt-on and above
2GB	2GB SIM – 2GB bolt-on and above
5GB	5GB SIM – 5GB bolt-on and above
10GB	10GB SIM – 10GB bolt-on and above
20GB	20GB SIM – 20GB bolt-on and above
40GB	40GB SIM – 40GB bolt-on and above
100GB	100GB SIM – 40GB bolt-on and above

Additional charges apply for out-of-bundle data usage.

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## Manage your estate

You can manage activations, SIM swaps, bars and ceases. Tariffs are sold as post-pay however they can be designed to have the same protection as pre-pay SIMs via the portal. Once the allowance has been used it will auto-bar and remain barred until the end of the month. You can go in and un-bar the SIM by adding bolt-ons, should users require additional data during the month, to reactivate the SIM.

## Reporting

You can run reports by date, customer and SIM status. You can search by mobile numbers and apply SIM filters. These reports show the state of the SIM, their ID, mobile number, usage, location, last CDR, tariff and allowance. Regular allowance reports are easy to set up and can be used with alerts.

## Monitoring and alerts

Partners can set up email or text alerts to manage usage. Partners can then advise customers to add a bolt-on to avoid additional monthly charges.

## Auto bolt-ons

Partners can now opt-in to have bolt-ons automatically added to SIMs, reducing the risk of overages. For opted-in SIMs, Mobile Manager checks the usage on SIMs on the penultimate day of the month and will add the most appropriate bolt-on to prevent overage charges. SIMs that have already been barred, due to the allowance being exhausted, will also have an appropriate bolt-on added. However, the SIM will not be unbarred as in this case the bolt-on is designed only to absorb any existing overages.

## Fixed Pools

Fixed Pools are available for EE, EE Fixed IP, Multi-network, O2, Vodafone and Vodafone Fixed IP SIMs. You need a separate pool for each carrier network. If you know how much data you are using each month, you can order a Fixed Pool and select your monthly data allowance from 25GB to 10TB. There is no limit to the number of SIMs you can assign to your Fixed Pool and the size of the pool remains fixed for the whole month. Allowance SIMs and Sharer SIMs (no allowance) can be used in Fixed Pools.

## Aggregated Pools

Aggregated Pools are available for EE, EE Fixed IP, Multi-network and Vodafone Fixed IP SIMs. You need a separate pool for each carrier network. If you don't know how much data you are using each month you can set up an Aggregate Pool and assign SIMs to it. Your Aggregate Pool size changes every time you add/remove a data SIM, e.g. if you assigned ten 20GB SIMs, your Aggregate Pool size is 200GB. You cannot use bolt-ons in Aggregated Pools.

## Buffer Pools

Buffer Pools are available for EE, EE Fixed IP, Multi-network, O2, Vodafone and Vodafone Fixed IP SIMs. You need a separate Buffer Pool for each carrier network. Buffer Pools operate at an account level and can reduce data overage charges significantly.

## Data Buckets

A Data Bucket is a pool of data which expires when the data is fully consumed or when it reaches its 12-month expiry date – whichever happens first. Data Buckets are available for EE M2M, EE Fixed IP, Vodafone Fixed IP and Multi-network SIMs. You need a separate bucket for each product type. Data Buckets are available in 1TB increments. Data Buckets can only be used with Sharer SIMs that have no per-SIM allowance. Per-SIM bolt-ons are not compatible.

## Benefits

### Value for money

We offer a range of great value mobile data SIMs, managed by our Mobile Manager portal.

### Easy management portal

We have years of experience creating management portals for the IT and telecommunications channel. We have designed our portal to specifically meet the needs of the channel.

### Avoid bill shock

Mobile Manager allows you to log in and add bolt-ons at any time during the month. By setting up alerts and adding relevant bolt-ons you can help to prevent your customers going over their data allowance avoiding expensive out-of-bundle charges.

### Clear and detailed billing

Our bills are clear and accurate and will be emailed to you in advance of you billing your customers.

### Jola

Jola is a channel-focussed mobile data provider with excellent sales and technical support.

Usage data is supplied on a best-efforts basis. Resellers and end users must keep track of usage via alternate means if they want to avoid out-of-bundle rates. Bolt-ons can be added anytime in the month up until 23:59 on the penultimate day. Overages are the liability of the reseller.

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