

# JolaCalls

JolaCalls is our range of SIP trunks, telephone lines, ISDN, SIP and PSTN calls.

## JolaCalls SIP Trunks

JolaCalls SIP Trunks provide cost effective and reliable voice connectivity for your PBX. With inclusive call packages and flexible contracts, JolaCalls SIP Trunks can provide significant savings compared with PSTN or ISDN connectivity. Our International SIP trunks are designed for high volume wholesale use. They can be terminated anywhere in the world and are available on 30-day contracts. International SIP trunks do not include inclusive minutes, but our international call rates are very competitive.

Features	Potential Benefits
Scalable	From 1 channel to 1000 channels. 1 channel provides the PBX with the ability to handle 1 simultaneous call.
Compatible	Compatible with a wide range of PBXs including 3CX, Asterisk, Avaya, Astra, Cisco, Mitel, Samsung, Suyx etc.
Reliable	The JolaCalls SIP trunking platform is hosted across two geographically diverse datacenters in London and Dublin. If one datacenter is offline, the other will take over and the service can still operate.
UK calls	JolaCalls SIP Trunks are available with 5000 inclusive minutes to UK local and national numbers, 2000 minutes to UK 3, EE, O2 and Vodafone mobile numbers.  JolaCalls SIP Trunks are also available on a wholesale model, with free unlimited channels with calls charged on a wholesale rate card.
International calls	JolaCalls SIP Trunks provide extremely competitive international call rates when compared with other market leading SIP trunk providers.
Keep your own numbers	We can port your existing numbers over to the JolaCalls platform and you can also choose any numbers from any part of the UK if you want to portray a local presence in a particular area. If you move premises, even to a different town or city you can keep your existing telephone numbers.
Non-geographic numbers	We can provide 03 and 08 inbound numbers for use with your JolaCalls SIP Trunks.
International numbers	Our international numbers are available for inbound and outbound use in over 150 countries. Standard and freephone numbers are available.
SIP Manager	Place new orders for SIP Trunks, UK and International phone numbers and number ports via our management portal. Make changes to SIP Trunks, phone numbers and ports, edit end-user details, such as 999 contact details and customer address details. Control usage caps and fraud prevention rules and set emergency call forwarding rules. Generate call logs, view real-time SIP logs and monitor existing SIP Trunks.
24/7 UK-based support	Our UK contact centre is available to you 24/7 if you have technical questions or need to report a fault.

## Contact us

For further information  
call us on 0115 822 5000  
email [sales@jola.co.uk](mailto:sales@jola.co.uk)  
or visit [www.jola.co.uk](http://www.jola.co.uk)

## Telephone Lines

We offer Standard, Standard Plus and Premium telephone lines for making traditional phone calls and to run broadband connections such as ADSL2+ and Fibre Broadband.

Features	Potential Benefits
Phone line with a range of business care packages	Use for traditional telephony or dedicate to data services with faults fixed within 2 working days or next working day.
Remote call forwarding	Allows calls coming to a remote call forwarding number to be automatically forwarded to any answering location designated by the call receiver.

## ISDN

ISDN channels are for connecting traditional on premise telephone systems to the PSTN when broadband is not available.

Features	Potential Benefits
No call connection fees or minimum call charges.	Pay for the calls you make.
Free transfers, no service disruption	No downtime and no need to change your numbers.
Direct Dial In numbering	Staff can be contacted directly via DDIs.
Always-on service	Fast, secure communications 24/7/365.

## PSTN and SIP call charges

We offer competitive per minute rates for calls out-of-bundle, charged by the second over PSTN and SIP.

Features	Potential Benefits
Low call costs	Make big savings on your UK and international landline and mobile calls.
Works alongside your phone system	Get benefits for lower call costs without changing your phone system.

## Auxiliary services

Jola offers all the auxiliary services of a Wholesale Line Rental (WLR) supplier, contact us to discuss your requirements.

## Contact us

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call us on 0115 822 5000  
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