



JolaNet

JolaNet is a range of business connectivity options; ADSL, ADSL2+, fibre broadband, GPON Ethernet, fibre Ethernet leased lines and 4G. We offer up to 10Gb/s circuits from all the major UK carriers.

ADSL

It is a broadband connection with up to 8Mb/s downstream speeds and up to 800Kb/s upstream speeds. It utilises the existing copper cables between the exchange and your premises. Consequently, the available speeds and stability of the service are adversely affected by the distance from the exchange and the environment. ADSL broadband is usually installed in around 10 working days.

Features	Potential Benefits
Up to 8Mb/s download speeds and up to 800Kb/s upload speeds	Excellent coverage with competitive pricing so you are likely to be able to access the technology and benefit from cloud-hosted applications such as JolaPhone hosted telephony with limited simultaneous calls.
Elevated data priority available	The Elevated (Best Effort) upgrade provides a prioritised traffic service to assure faster download speeds at peak times of the day.
Higher service levels available	All services come with a 40 working hour fault response time as standard and for a small monthly premium the end user can upgrade to a 20 clock hour or 8 clock hour fault response.

ADSL2+

It is a broadband connection with up to 24Mb/s downstream speeds and up to 1.4Mb/s upstream speeds. It utilises the existing copper cables between the exchange and your premises. Consequently, the available speeds and stability of the service are adversely affected by the distance from the exchange and the environment. ADSL2+ broadband is usually installed in around 10 working days.

Features	Potential Benefits
Up to 24Mb/s download speeds and up to 1.4Mb/s upload speeds	Excellent coverage with competitive pricing so you are likely to be able to access the technology and benefit from cloud-hosted applications such as JolaPhone hosted telephony with limited simultaneous calls.
Elevated data priority available	The Elevated (Best Effort) upgrade provides a prioritised traffic service to assure faster download speeds at peak times of the day.
Higher service levels available	All services come with a 40 working hour fault response time as standard and for a small monthly premium the end user can upgrade to a 20 clock hour or 8 clock hour fault response.

Contact us

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FTTC Broadband

It is a high performance broadband connection with up to 330Mb/s downstream speeds and up to 30Mb/s speeds upstream. It uses fibre cabling to the street, which significantly reduces the copper distance, resulting in higher speeds. It is perfect for businesses looking to upgrade to faster, more reliable connectivity to access cloud-based services. Fibre broadband is usually installed in around 10 working days.

Features	Potential Benefits
Up to 330Mb/s download speeds and up to 30Mb/s upload speeds	Faster, more reliable circuit enabling access to cloud-hosted applications such as hosted telephony, billing systems and CRM.
Elevated data priority available	The Elevated (Best Effort) upgrade provides a prioritised traffic service to assure faster download speeds at peak times of the day.
Higher service levels available	All services come with a 40 working hour fault response time as standard and for a small monthly premium the end user can upgrade to a 20 clock hour or 8 clock hour fault response.

GPON leased lines

Gigabit Passive Optical Network (GPON) is cost-effective symmetric internet connectivity in 1Gb/s and 500Mb/s variants. Bandwidth is shared on a 5:1 contention with a throughput guarantee. It sits between hybrid fibre/copper or FTTP broadband and dedicated leased lines.

Features	Potential Benefits
Private circuits	Secure communications. Your business data remains secure over your own private circuit protected by our defences against intruders, hardware and software failures.
9 hour target fixed time	Moving your telephone calls and business applications to the cloud is a big step, so having a quick fix time is essential.

Ethernet leased lines

It is a dedicated internet access available in 10Mb/s to 10Gb/s speeds, suitable for direct access, MPLS VPNs and point to point connections. Circuits are available from all the major carriers and at competitive rates. There is no connection fee on 3-year contracts and each circuit comes with a managed router.

Features	Potential Benefits
Private circuit	Secure communications. Your business data remains secure over your own private circuit protected by our defences against intruders, hardware and software failures.
Fast access with application prioritisation (QoS)	We offer reliable and highly consistent bandwidth to support technologies like voice and cloud-based services with symmetrical speeds of up to 10Gb/s. We are able to prioritise certain applications over others, to and from your offices, this means that you can run high definition voice with no fear of the quality being impacted by sudden surges in data downloads or uploads.
Real-time reporting	You have access to a portal 24/ 7 showing you exactly what is happening on your network. This helps you to plan for the future and self-diagnose performance issues before involving technical support.
7 hour target fix time	Moving your telephone calls and business applications to the cloud is a big step, so having a quick fix time is essential.

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Back-Up

For enterprises that cannot be without their connectivity we offer a range of fail-over, back-up solutions. Some of our services include an ADSL back-up, terminated on the managed router supplied with the primary circuit. Where available, ADSL, FTTC and 4G can also be supplied with a separate router. All back-up services can accommodate fixed IP addresses and we also have a range of non-fixed IP data SIMs, with or without a managed router.

All JolaNet circuits

Features	Potential Benefits
Static IP addresses available	Host your own website, or domain name server.
Range of pre-configured hardware	Choice of leading hardware suppliers, preconfigured so you can plug in and the service is ready for use.
24/7/365 UK-based technical support	Businesses don't just operate nine to five. Employees want to work flexibly in and out of the office and issues with the network can occur at any time of the day or night. At Jola, we monitor all our customers' connections to allow us to spot any issues and resolve them quickly. Customers can contact our UK-based technical support agents 247/365

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