



# Mobile Manager

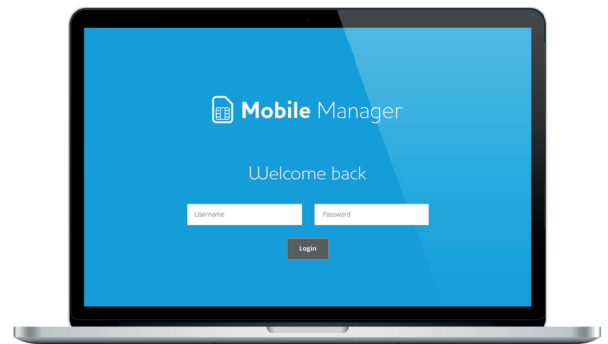
Mobile Manager is our online management portal for ordering and managing estates of mobile data SIMs. This white label portal communicates directly with Vodafone and O2 networks for adds, moves and changes and can be used by both resellers and their end users.

We offer a range of post-pay UK data SIMs. Tariffs are available in all sizes on monthly rolling contracts.

In the portal you can allocate data SIMs to your customers and manage activations. SIM swaps, bars, ceases, tariff changes and bolt-ons are all managed in real-time. On most SIMs you can apply overage protection or bar SIMs when they reach their limit to avoid the risk of bill shock from higher, out-of-bundle tariffs. You can run usage reports, set up alerts and auto-bars as required.

## Tariffs

4G UK Data SIMs		4G UK Data bolt-ons	
2GB	20GB	3GB	20GB
5GB	100GB	5GB	40GB
10GB		10GB	100GB



## Fixed IP 4G UK Data SIMs

Our Fixed IP SIMs are available on the Vodafone network on either 30 day or 12 month contract terms.

Fixed IP 4G UK Data SIMs		Fixed IP 4G UK Data SIM Bolt-ons	
2GB	20GB	2GB SIM – 2GB bolt-on and above	20GB SIM – 20GB bolt-on and above
5GB	40GB	5GB SIM – 5GB bolt-on and above	40GB SIM – 40GB bolt-on and above
10GB	100GB	10GB SIM – 10GB bolt-on and above	100GB SIM – 40GB bolt-on and above

Additional charges apply for out-of-bundle data usage.

## Contact us

For further information  
call us on 0115 822 5000  
email [sales@jola.co.uk](mailto:sales@jola.co.uk)  
or visit [www.jola.co.uk](http://www.jola.co.uk)

## Fixed IP UK 4G data-only Failover SIMs

Our Fixed IP Failover SIMs are available on the Vodafone network on 12-month contracts. They are designed to be used as a backup for when primary services fail. Users pay a small monthly fee for the service and only pay for additional usage in the months in which they use it. The bolt-on selected is automatically triggered when the initial data allowance is exceeded.

SIMs will bar when total monthly allowance is reached, however SIMs can be unbarred and a higher bolt-on added. Please note that there can be a delay of up to 24hours on SIM bars so please choose your initial bolt-on carefully.

Initial Data Allowance	Bolt-on
1GB	39GB
1GB	99GB
1GB	199GB
1GB	299GB
1GB	399GB
1GB	499GB

Additional charges apply for out-of-bundle data usage.

## Manage your estate

You can manage activations, SIM swaps, bars and ceases. Tariffs are sold as post-pay however they can be designed to have the same protection as pre-pay SIMs via the portal. Once the allowance has been used it will auto-bar and remain barred until the end of the month. You can go in and un-bar the SIM by adding bolt-ons, should users require additional data during the month, to reactivate the SIM.

## Reporting

You can run reports by date, customer and SIM status. You can search by mobile numbers and apply SIM filters. These reports show the state of the SIM, their ID, mobile number, usage, location, last CDR, tariff and allowance. Regular allowance reports are easy to set up and can be used with alerts.

## Monitoring and alerts

Partners can set up email or text alerts to manage usage. Partners can then advise customers to add a bolt-on to avoid additional monthly charges.

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## Benefits

### Monthly contracts

Partners sign up to monthly rolling contracts and have the flexibility to make changes to their tariff at any time during the month.

### Value for money

We offer a range of great value mobile data SIMs, managed by our Mobile Manager portal.

### Easy management portal

We have years of experience creating management portals for the IT and telecommunications channel. We have designed our portal to specifically meet the needs of the channel.

### Avoid bill shock

Mobile Manager allows you to log in and add bolt-ons at any time during the month. By setting up alerts and adding relevant bolt-ons you can help to prevent your customers going over their data allowance avoiding expensive out-of-bundle charges.

### Clear and detailed billing

Our bills are clear and accurate and will be emailed to you in advance of you billing your customers.

### Jola

Jola is a channel-focussed mobile data provider with excellent sales and technical support.

Usage data is supplied on a best-efforts basis. Resellers and end users must keep track of usage via alternate means if they want to avoid out-of-bundle rates. Bolt-ons can be added anytime in the month up until 23:59 on the penultimate day. Overages are the liability of the reseller.