

Privacy Statement

Your privacy is important to Jola Cloud Solutions Ltd, known as Jola. This privacy statement provides information about the personal information that Jola collects and the ways in which Jola uses that personal information.

Personal Information Collection

Jola may collect and use the following kinds of personal information:

- information about your use of this website (including pages viewed and items downloaded);
- information that you provide using for the purpose of registering with the website (including [name, company name, phone number, email address, number of employees, number of sites, postcodes);
- information about transactions carried out over this website (including mobile SIM ordering);
- information that you provide for the purpose of subscribing to the website services (including name, company name, email address, phone number, number of employees); and
- any other information that you send to Jola.

Requesting personal data

You have the right to request a copy of the personal information we hold. Please email marketing@jola.co.uk to request this. There is a 30-day SLA to reply.

Using Personal Information

Jola may use your personal information to:

- administer portals;
- personalise web pages for you;
- personalise marketing materials for you
- enable your access to and use of the website services;
- send to you products that you purchase;
- supply to you services that you purchase;
- send to you statements and invoices;
- collect payments from you; and
- send you marketing communications.

Where Jola discloses your personal information to its agents or sub-contractors for these purposes, the agent or sub-contractor in question will be obligated to use that personal information in accordance with the terms of this privacy statement.

In addition to the disclosures reasonably necessary for the purposes identified elsewhere above, Jola may disclose your personal information to the extent that it is required to do so by law, in connection with any legal proceedings or prospective legal proceedings, and in order to establish, exercise or defend its legal rights.

Storing your Data

We will not keep personal data for any longer than is necessary in light of the purposes for which that data was originally collected and processed. When the data is no longer required, all reasonable steps will be taken to erase it without delay.

Securing your Data

Jola will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

Jola will store all the personal information you provide securely.

Information relating to electronic transactions entered into via this website will be protected by encryption technology.

Cross Border Data Transfers

Information that Jola collects may be stored and processed in and transferred between any of the countries in which Jola operates to enable the use of the information in accordance with this privacy policy.

You agree to such cross-border transfers of personal information.

Updating this Statement

Jola may update this privacy policy by posting a new version on this website.

You should check this page occasionally to ensure you are familiar with any changes.

Other Websites

This website contains links to other websites.

Jola is not responsible for the privacy policies or practices of any third party.

Contact Jola

If you have any questions about this privacy policy or Jola's treatment of your personal information, please write:

- by email to marketing@jola.co.uk or
- by post to Jola Cloud Solutions Ltd, Whiteley Mill, 39 Nottingham Road, Stapleford, Nottinghamshire NG9 8AD