Jola

JolaBilling

We offer a fully managed white label billing solution for both Jola and non-Jola services, within the market-leading platform aBILLity™.

Our objective is to take the pain out of billing, without expensive in-house resource or excessive bureau fees. Our billing platform can be programmed to invoice any product you require and data can be pre-loaded. Our specialist team does the legwork for you; managing 'back office' processes to ensure customers are billed correctly and processes run smoothly. Our system provides real-time analysis and fraud prevention with a data export facility to common accounts software.

Our UK-based billing team is available to support you from Monday to Friday from 9.00hrs until 17.30hrs (excluding public holidays).

Features	Potential Benefits
End-to end Bureau Service	Billing is an inherently complex process when you consider the numerous legal and practical technicalities involved. Employing an in-house billing manager can be expensive and those with the necessary experience can be hard to find. JolaBilling provides a cost-effective alternative.
Multi-service billing within a secure environment	We can bill both recurring and non-recurring charges such as hardware and set-up fees, monthly rentals in arrears, advance and pro-rata for both fixed and variable products and services. Our billing platform and self-service portal are powered by Microsoft Azure's robust network infrastructure. Our hosted environment delivers unbeatable performance with data security comparable to the financial sector.
Advanced call rating and monitoring	We handle call rating on a daily and monthly basis for Jola generated CDRs.. We process bespoke tariffs and free or paid-for minutes. Our platform can detect fraudulent activity from unusual call patterns, charge rates and fraudulent numbers.
Branded invoices	You can issue email invoices under your own brand with bespoke marketing messages and send them from your own billing email address. Your customers will not see any Jola branding. Fully itemised statements are available in both PDF and CSV formats.
Reconciliation assurance	We offer full reconciliation reporting to compare supplier costs and customer revenue. We provide nominal code support on a per-product basis and can export files for import into common accounting systems such as Xero and Sage Line 50.
Integration	Our platform communicates with common CRM, accounts and provisioning systems to eliminate unnecessary manual intervention. Jola pricing is updated in real-time and as well as new customer details via an API from our quoting and ordering tools.
Easy Migrations	Migration to JolaBilling is also made easy for you as our team of specialists can extract data from your current billing house and import it directly into our billing platform retaining all customer information and charges.
Pricing	We provide a fully managed service on a market-leading platform with no set-up fees, only a low monthly minimum charge based on a small percentage of billed revenue.

Contact us

For further information call us on 0115 822 5000 email sales@jola.co.uk or visit www.jola.co.uk

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