

Office UC - Desktop Skype for Business Plug-In

Office UC comes as standard on a Premium Broadsoft licence on all **JolaPhone** packages. UC Team is the upgrade which also includes desktop sharing and conference functionality.

The Skype for Business Plug-in is a desktop application that works with both Office UC and UC Team, providing users with enhanced Microsoft Instant Messaging and Presence capabilities, by overlaying **JolaPhone** core functionality which includes, voice and video.

Features	Benefits
Skype for Business fully integrated into JolaPhone	Contact both JolaPhone and Skype for Business users from one application.
Presence integration	View accurate presence for all JolaPhone and Skype for Business users in one application.
Manage key features via the plug-in	Manage voice and video calls, set up voicemail, do not disturb and call volumes. Put calls on hold, transfer calls, mute callers and hide your number.
Click-to-call from SharePoint, Office, Outlook and Internet Explorer	Increase productivity by initiating calls via common applications.
Escalate an audio call to a video call	One click to convert voice into video to enhance communications.
Remote Office	Allows the use of any phone as the office phone from a charging and numbering prospective allowing users to effectively work remotely.
Call Director	Set simultaneous rings for up to 10 phones to ring at the same time allowing users to work effectively from multiple locations.
24/7 UK-based support	Our UK contact centre is available to you 24/7 if you have technical questions or need to report a fault.

Notes

Only available on the Skype for Business PC using a Windows operating system. Not currently supported for local deployments and only works with Microsoft Office 365.

UC Team

Contacts and My Room become available for setting up conference calls and desktop sharing.

Contact us

For further information
call us on 0115 822 5000
email sales@jola.co.uk
or visit www.jola.co.uk