



JolaPhone

JolaPhone is a hosted business telephone system that provides handsets, phone extensions, advanced call features and inclusive call packages. With **JolaPhone** you don't need a physical telephone system in your office or traditional telephone lines anymore.

Features	Benefits
Premium Broadsoft licence	Our bundles come with a Premium Broadsoft licence and 45 features including Auto Attendant, busy lamp fields, Office UC (Instant Messaging, Presence and video), Go Integrator, shared call appearance (up to 30 devices), voicemail, call forwarding, redial, DND, call pickup, hunt groups, hot-desking, call waiting and music on hold.
Flexible monthly rental	You only pay for the extensions that you use and you can add and remove extensions depending on your needs. There are no software upgrade costs and if you need to move offices there is no box to re-install at the new site. Just pick up your handsets and plug them in.
Tailored packages	Choose from a range of low CAPEX bundles where for one low monthly rental you can buy a Premium licence, your UK calls and a Polycom handset.
Keep your own numbers	We can port your existing numbers over to the JolaPhone platform and you can also choose any numbers from any part of the UK if you want to portray a local presence in a particular area. If you move premises, even to a different town or city you can keep your existing telephone numbers.
One number anywhere	<p>Our system integrates desk and mobile phone services. Callers dial one number to reach your desk phone and mobile phone simultaneously. Ongoing calls can be moved seamlessly from one phone to another without hanging up and both phones share a single voice mail box enabling remote working.</p> <p>With JolaPhone you can install handsets anywhere. If you have multiple sites, home workers or sites or workers in other countries, all they need is a JolaPhone handset or JolaPhone software on their PC, mobile or tablet and they can be part of the phone system. They can make internal and external calls just the same as a user sat at a desk in your head office.</p>
Reliable and secure service	The JolaPhone service has multiple platforms. In the unlikely event that one fails, the other takes over, minimising downtime and disruption.
Upgrades and bolt-ons	JolaPhone comes with a host of additional cloud applications that can be added or taken off per extension at any time. These include call queues, call recording, fax to email, connectors for your in-house software or CRM and call management, wall boarding software.
24/7 UK-based support	Our UK contact centre is available to you 24/7 if you have technical questions or need to report a fault.

Contact us

For further information
call us on 0115 822 5000
email sales@jola.co.uk
or visit www.jola.co.uk

