

JolaNet

JolaNet is a range of business connectivity from ADSL2+ and fibre broadband to Ethernet leased lines.

We offer up to 10Gb/s circuits from all the major UK carriers which are suitable for direct access, MPLS VPNs and point to point connections. All our leased line circuits come with free installation and a managed Cisco router. ADSL (broadband) back up is available for a small monthly premium.

ADSL2+

It is a broadband connection with up to 24Mb/s downstream speeds and up to 1.4Mb/s upstream speeds. It utilises the existing copper cables between the exchange and your premises. Consequently, the available speeds and stability of the service are adversely affected by the distance from the exchange and the environment. ADSL2+ broadband is usually installed in around 10 working days.

Features	Potential Benefits
Up to 24Mb/s download speeds and up to 1.4Mb/s upload speeds	Excellent coverage with competitive pricing so you are likely to be able to access the technology and benefit from cloud-hosted applications such as JolaPhone hosted telephony with limited simultaneous calls.
Elevated data priority available	The Elevated (Best Effort) upgrade provides a prioritised traffic service to assure faster download speeds at peak times of the day.
Higher service levels available	All services come with a 40 working hour fault response time as standard and for a small monthly premium the end user can upgrade to a 20 clock hour or 8 clock hour fault response.

Contact us

For further information
call us on 0115 822 5000
email sales@jola.co.uk
or visit www.jola.co.uk

FTTC Broadband

It is a high performance broadband connection with up to 80Mb/s downstream speeds and up to 20Mb/s speeds upstream. It uses fibre cabling to the street, which significantly reduces the copper distance, resulting in higher speeds. It is perfect for businesses looking to upgrade to faster, more reliable connectivity to access cloud-based services. Fibre broadband is usually installed in around 10 working days.

Features	Potential Benefits
Up to 80Mb/s download speeds and up to 20Mb/s upload speeds	Faster, more reliable circuit enabling access to cloud-hosted applications such as hosted telephony, billing systems and CRM.
Elevated data priority available	The Elevated (Best Effort) upgrade provides a prioritised traffic service to assure faster download speeds at peak times of the day.
Higher service levels available	All services come with a 40 working hour fault response time as standard and for a small monthly premium the end user can upgrade to a 20 clock hour or 8 clock hour fault response.

FTTC Ethernet

It is a high performance next generation leased line delivering all the benefits of a traditional leased line at a fraction of the cost. Delivered in under 30 days, it is the perfect choice for organisations wanting to access high-quality voice, data, video and cloud-based services.

Features	Potential Benefits
Up to 20Mb/s dedicated symmetrical speeds available and best-effort downstream burst up to 80Mb/s	Faster, more reliable circuit with the same upstream and downstream speeds so perfect for accessing hosted applications such as CRM where data is uploaded as well as downloaded.
Application prioritisation (QoS)	We are able to prioritise certain applications over others, to and from your offices, this means that you can run high definition voice with no fear of the quality being impacted by sudden surges in data downloads or uploads.
High performance at a fraction of the cost of traditional leased lines	Rather than having to pull a fibre from the local exchange all the way to your office we connect you to a local fibre cabinet and from there to a high capacity Ethernet circuit. This means that you are buying a high quality, fast leased line at a fraction of the cost of other leased line alternatives.
30 working day managed installation	Our delivery time is currently averaging 30 working days. We keep you in the loop at every stage of your order and manage your installation to allow you to plan a smooth transition. We provide an engineer to install a business grade router and get you connected.
8 hour target fix time	Business-grade service level agreement. Get faults fixed quickly.

Ethernet leased lines

It is a dedicated internet access available in 1Mb/s to 10Gb/s speeds, suitable for direct access, MPLS VPNs and point to point connections. Circuits are available from all the major carriers and competitive rates.

Features	Potential Benefits
Private circuit	Secure communications. Your business data remains secure over your own private circuit protected by our defences against intruders, hardware and software failures.
Fast access with application prioritisation (QoS)	We offer reliable and highly consistent bandwidth to support technologies like voice and cloud-based services with symmetric speeds of up to 10Gb/s. We are able to prioritise certain applications over others, to and from your offices, this means that you can run high definition voice with no fear of the quality being impacted by sudden surges in data downloads or uploads.
Highly scalable	If you want to connect other offices or remote workers to any site, you can do so simply by ordering another JolaNet leased line or via our secure remote access service. To increase your data allowance simply up or downgrade as required.
Real-time reporting	You have access to a portal 24/7 showing you exactly what is happening on your network. This helps you to plan for the future and self-diagnose performance issues before involving technical support.
7 hour target fix time	Moving your telephone calls and business applications to the cloud is a big step so having a quick fix time is essential therefore we provide a guaranteed 7 hour fix.

All JolaNet circuits

Features	Potential Benefits
Static IP addresses available	Host your own website, or domain name server.
Range of pre-configured hardware	Choice of leading hardware suppliers, preconfigured so you can plug in and the service is ready for use.
24/7/365 UK-based technical support	Businesses don't just operate nine to five. Employees want to work flexibly in and out of the office and issues with the network can occur at any time of the day or night. At Jola, we monitor all our customers' connections to allow us to spot any issues and resolve them quickly. Customers can contact our UK-based technical support agents 24/7/365

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